

Charging Cases sold with Audio-Technica Wireless Headphones, Model ATH-CK3TW recalled due to Fire Hazard

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Starting date:	May 5, 2021	Report a Concern
Posting date:	May 5, 2021	report a concern
Type of communication:	Consumer Product Recall	
Subcategory:	Electronics	
Source of recall:	Health Canada	
Issue:	Fire Hazard	
Audience:	General Public (GP)	
Identification number:	(Generated by system number)	
Affected products	What you should do	

Summary

- Product: Charging Cases Sold with Audio-Technica Wireless Headphones, Model ATH-CK3TW
- **Issue**: The portable charging case can overheat, posing a fire hazard.
- What to do: Consumers should immediately stop using the recalled product and contact Audio-Technica Canada for instructions on returning the charging case for a free replacement.

Affected Products

Charging Cases Sold with Audio-Technica Wireless Headphones, Model ATH-CK3TW

Product Description

This recall involves the charging cases sold with Audio-Technica Wireless Headphones, Model ATH-CK3TW. The recall applies only to the charging case and not to the headphones themselves.

The headphones and charging case were sold in a white or off-white box labeled "audio-technica Wireless Headphones ATH-CK3TW" bearing a picture of the product. The model name "ATH-CK3TW" is also shown on the rear of the charging case.

The colour-matched charging cases are made of plastic and were sold in black, blue, white and red colours. All colours of the charging cases are included in the recall.

Hazard Identified

The portable charging case can overheat, posing a fire hazard.

As of April 20, 2021 the company has received no reports of incidents or injuries in Canada.

Number Sold

The company reported that 2200 units of the affected product were sold in Canada.

Time Period Sold

The affected products were sold from December 2019 to February 2021.

Place of Origin

Manufactured in China.

Companies

Distributor	Audio-Technica Canada Inc. Saint-Hubert Quebec CANADA
Manufacturer	Audio Technica Corporation Tokyo JAPAN

What you should do

Consumers should immediately stop using the recalled product and contact Audio-Technica for instructions on returning the charging case for a free replacement.

For more information, consumers can contact Audio-Technica Canada toll free at 1-800-518-2520 from 12:00 pm to 7:00 pm ET Monday to Friday, by email at recall@atus.com or online at audio-technica.com/en-ca.

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the <u>Consumer Product Incident Report Form</u>

(https://www.canada.ca/en/health-canada/services/consumer-product-safety/advisories-warnings-recalls/report-incident-involving-consumer-product.html).

This recall is also posted on the <u>OECD Global Portal on Product Recalls website</u> (http://globalrecalls.oecd.org/). You can visit this site for more information on other international consumer product recalls.

Images



Image 2. Headphones



Image 3. Charging case (back)



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