



*U.S. Consumer Product Safety Commission – Fast Track Recall*

**Release Date:** April 14, 2021

Release Number: 21-110

## **Audio-Technica Recalls Charging Cases Sold with Wireless Headphones Due to Fire Hazard**

### **Recall Summary**

**Name of Product:** Charging Cases Sold with Audio-Technica Wireless Headphones, Model ATH-CK3TW

**Hazard:** The portable charging cases can overheat, posing a fire hazard.

**Remedy:** Replace

Consumers should immediately stop using the charging cases and contact Audio-Technica for instructions on returning the charging cases for a free replacement charging case. Audio-Technica will provide consumers with a prepaid return shipping label and will send consumers a replacement charging case upon receipt of the returned case.

### **Consumer Contact:**

Audio-Technica at 800-518-2520 from 12 p.m. to 7 p.m. ET Monday through Friday, by email at [recall@atus.com](mailto:recall@atus.com) or online at [audio-technica.com](http://audio-technica.com) and click on “Recall” for more information.

### **Recall Details**

**Units:** About 7,450

### **Description:**

This recall involves the charging cases sold with Audio-Technica Wireless Headphones, Model ATH-CK3TW. The charging cases are made of plastic and were sold in black, blue, white and red colors. All colors of the charging cases will be replaced. The model number is printed on the rear of the charging case.

**Incidents/Injuries:** The firm has received four reports of incidents of the charging cases overheating, all outside of the United States. These incidents resulted in damage to the charging cases and to the surfaces on which charging occurred. No injuries have been reported.

**Sold At:** American Musical Supply, Inmotion Entertainment Group, Micro Electronics, Music and Arts Center stores and other retailers nationwide and online at [Amazon.com](http://Amazon.com) and [audio-technica.com](http://audio-technica.com) from December 2019 through February 2021 for between \$100 and \$120.

**Importer:** Audio-Technica U.S. Inc., of Stow, Ohio

**Manufactured in: China**

**Photos**



**Recalled Audio-Technica Wireless Headphones (Model ATH-CK3TW) charging case – front view**



**Recalled Audio-Technica Wireless Headphones (Model ATH-CK3TW) charging case – rear view**



**Location of Model Number on rear of recalled Audio-Technica Wireless Headphones (Model ATH-CK3TW) charging case**



**Recalled Audio-Technica charging case, Model ATH-CK3TW**



**Audio-Technica Wireless Headphones, Model ATH-CK3TW**

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**Footer**



This recall was conducted voluntarily by the company under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

### **About the U.S. CPSC**

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

### **For lifesaving information:**

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- Report a dangerous product or a product-related injury on [www.SaferProducts.gov](http://www.SaferProducts.gov).
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).